

Highland Water Authority

3071 Tabor Rd
Gadsden, AL 35904
(256)546-1751
FAX: (256)547-1415
<https://highlandwaterauthority.com>

Name: _____ Date: _____
Service Address: _____ Home Phone: _____
_____ Cell Phone: _____
Mailing Address: _____ Drivers License# : _____
_____ SS#: _____
____ Single ____ Married Spouses Name _____
Employer: _____ Work #: _____
Email Address: _____
Previous Address: _____
In Emergency Notify: _____ Phone: _____
If renting Landlord's name: _____ Phone #: _____
Address: _____ Acct.#: _____

Charges and Fees

New Tap Service: \$750.00 or \$1000.00 (for one inch)
Security Deposit: \$100.00 for home owned property
\$300.00 rental property (cash or check only)
Returned Check Fee: \$35.00 (must be paid with cash or money order)
Meter Tampering Fee: \$100.00
Home Inspection Fee: \$25.00

Internal Use Only

Paid: _____ Cash / Check Check #: _____ Date: _____
Service #: _____ Meter #: _____ Acct #: _____
Beginning Meter reading of new customer: _____ House / Trailer /Renting
By: _____

Water Users Agreement

State of Alabama
County of Etowah

This agreement between the Highland Water Authority, a corporation organized and existing under and by virtues of the Laws of the State of Alabama, hereinafter called the "Corporation", and the undersigned water user, hereinafter called the "Water User".

Witness

that , whereas, the Water User desires to purchase waters of domestic, commercial, agricultural, industrial, or other use, from the Corporation and to enter into a User's Agreement as required by the By-Laws of the Corporation.

NOW THEREFORE, in consideration of the mutual covenants, promises and agreements, herein, contained, it is hereby understood and agreed.

1. The Corporation shall furnish, subject to the limitations as provided for in the By-Laws and Service Rules and Regulations hereinafter provided for, such quantity of water as the Water User may desire in connection with his/her occupancy of property located at

_____, Alabama

2. The Water User shall install and maintain at his/her own expense a service line which shall begin at a point designated by the Corporation at his/her property line and extend to the dwelling and other portions of his/her premises.
3. The Water User's service line shall connect with the distribution system of the Corporation, provided the Corporation has determined in advance that the Corporation's water system is of sufficient capacity to permit delivery of water to that point.
4. The Water User shall pay for such water at such rates, time, and place as shall be determined by this Corporation.
5. The Corporation shall purchase and install a cut-off valve and a water meter, in each service, provided use of water is immediately desired. Such cut-off valve shall be installed either off the Water User's premises, or upon the Water User's property, wherein three(3) feet of the property line. The Corporation shall have exclusive right to use the cut-off valve and water meter and to turn it on and off.
6. New or existing water customers are required to have a shut-off valve and check valve on their side of the premises before a new service or a reconnection will occur.
7. The Corporation shall make a final determination in any question of location of any service line connection to its distribution system and shall determine the allocation of Water User in the event of a water shortage.
8. The Corporation may shut off the water of a Water User who allows a connection or extension to be made to his service for the purpose of providing water to another user.

9. The Water User covenants and warrants that only one(1) water service will be permitted to or continued for each meter without prior written permission of the Corporation, and the Water User hereby grants to Corporation, its agents, or employees and easement to enter the Water User's premises to test for leaks and improper connections and the Water User understands the water service may be terminated should more than one(1) user be permitted, allowed, or continued per meter.

10. The failure of the Water User to pay water charges duly imposed shall result in the automatic imposition of the following penalties:
 - A. Nonpayment within ten (10) days from the date due will be subject to a penalty of fifteen percent of the delinquent amount.
 - B. Nonpayment on a two month from the date due will result in water being shut off from the Water User's property. A reconnect fee of \$40 will be applied to the account if shut off.

11. In the event it becomes necessary for the Corporation to shut off the water from a Water User's property for violation of the Rules and Regulations and/or for tampering or abuse of the meter, a minimum fee of one hundred (\$100.00) dollars will be charged for such tampering or abuse of the meter and for reconnection of service.

12. No adjustments will be made for water leaks or any other cause resulting in a high water bill. The Board of Directors will work with customers in arranging payments of the bill but the Corporation cannot absorb the cost of percentage of the costs of leaks or any other causes that result in increased water bills.

13. Highland Water reserves the right to terminate services not in use for 5 years or more. If a customer wishes to reinstate the water service the fee is \$750, plus the deposit.

The foregoing notwithstanding , the Corporation reserves the right to make or amend the By-Laws or the Rules and Regulations of the Corporation from time to time and the Water User agrees to abide by such changes upon notice thereof.

Receipt of _____ is hereby acknowledged by the Corporation, In the event that for any reason the Corporation does not establish and maintain a water system, any sums not expended in investigating the water source of/for other miscellaneous expenses will be refunded to the Water Users pro rata.

The Water User understands that the above _____ includes a refundable security deposit of _____ and will be collected upon connection of service, which said _____ shall be applicable to any unpaid balance owed by the User to the Corporation for services rendered and not paid for.

Highland Water Authority

Water User

Date

By

Date

